

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Takeshi Ishida et al.

Serial No. 09/897,100

Group Art Unit: 2182

Confirmation No. 1690

Filed: July 3, 2001

Examiner: SORREL, BRON J

For: SERVICE MANAGING APPARATUS

AMENDMENT

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed August 20, 2008, and having a period for response set to expire on November 20, 2008.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.